

Available online at <http://ijdea.srbiau.ac.ir>

Int. J. Data Envelopment Analysis (ISSN 2345-458X)

Vol.7, No.1, Year 2019 Article ID IJDEA-00422, 30 pages
Research Article



International Journal of Data Envelopment Analysis



Science and Research Branch (IAU)

Efficiency of Engineering Graduate Programs in Brazil

N. J. Silveira da Costa^{1*}, E. B. Mariano², H. F. Morales³

⁽¹⁾ PhD student in Production Engineering at Federal University of São Carlos-UFSCar. Rodovia Washington Luís-Km 235, São Carlos-São Paulo/BR, Zip code: 13565-905.

⁽²⁾ Professor at the Paulista State University Júlio de Mesquita Neto-UNESP/Bauru. Avenida Engenheiro Luiz Edmundo Carrijo Coube, 14-01, Zip code: 17033-360-Vargem Limpa-Bauru/SP.

⁽³⁾ Professor at Federal University of São Carlos-UFSCar. Rodovia Washington Luís-Km 235, São Carlos-São Paulo/BR, Zip code: 13565-905.

Received 2 April 2018, Accepted 15 November 2018

Abstract

The efficiency of graduate programs is directly linked to a country's capacity for innovation, which entails the need to diagnose the causes of low academic performance, as well as the development of techniques and methods to evaluate and measure the performance of educational units. Thus, the aim of this research is to analyze the efficiency of Brazilian graduate programs using Multiple Regression and Data Envelopment Analysis tools from 2014. In order to do this, a specific area was selected, called Engineering III, which includes production, mechanical, industrial and aerospace engineering programs. The results of this research can contribute to a better understanding of the dynamics and determining factors of the national academic production in order to generate knowledge concerning graduate programs, especially courses that did not meet the technical production efficiency standards required by the Coordination for the Improvement of Higher Education Personnel (CAPES), an organ responsible for graduate studies in Brazil. By analysis, there is a need to reposition the CAPES evaluation process in terms of the variables to be considered, as well as the criteria applied for this.

Keywords: Data Envelopment Analysis, Regression Analysis, Efficiency, Higher Education.

*. Corresponding author: Email: naijelajanaina@gmail.com

Introduction

According to Faria et al. [1], the need to obtain greater efficiency in public spending has made it possible to improve decision-making tools and techniques to evaluate public policies in the country. The Federal Government is responsible for providing technical and financial assistance to the states and municipalities, as well as organizing the Higher Education system [2].

According to Ruggiero [3], an important political implication is that school districts need to use their budget more wisely, as well as improve their results to acceptable levels. Authors such as Kashim et al [4] and Johnes and Yu [5] emphasize that university research is important because it has effects on local companies, thus it is a fundamental tool for regional economic development.

According to Goksen et al [6], interest in performance measures at Higher Education institutions has increased on a daily basis. In addition, according to Johnes [7] and Abbott and Doucouliagos [8], Higher Education institutions are important components of human capital formation and knowledge, however, according to Gomes et al [9], productivity assessments in education are usually subjective due to the large number of variables to be considered. Another aspect to be taken into account, according to Meza et al [10], is that educational evaluation should be preferentially quantitative and comparative.

According to Kuah and Wong [11], the number of student enrollments in public universities is increasing, therefore it can be considered that these institutions function more efficiently because of their scarce resources. Universities, in turn, have some difficulty in measuring their efficiency due to two factors: first, as in any other non-profit organization, it is, of course, difficult to allocate monetary values for inputs and outputs; also, a university produces multiple outputs such

as graduates and publications, using multiple inputs (teachers, financial resources and facilities).

Thus, it can be affirmed that seeking efficiency is the object of concern of institutions that produce science and technology, such as universities where graduate courses are run. Pereira [12] points out that efficient technical production is an important tool to support decision-making as it offers instruments for implementing actions that ensure graduate courses have a better quality of teaching.

Considering the reality of graduate programs in Brazil, the main aim of the Coordination for the Improvement of Higher Education Personnel (CAPES) is to help the Ministry of Education (MEC) shape graduate policies, coordinating and motivating by awarding scholarships, funding and other mechanisms, the training of qualified human resources for Higher Education, research and fulfilling the professional demand of the public and private sectors. CAPES is the only graduate development agency in Brazil to maintain a course evaluation system, recognized and used by other national institutions.

It should be mentioned that CAPES was created in 1951 by Decree No. 29,741 aiming to ensure qualified personnel at a higher level to meet the demands of education and scientific development in Brazil. It is the main agent for regulating and fostering development of national graduate programs [13].

Currently, there are 48 evaluation areas of CAPES, including a wide range of knowledge areas. Among them, the area of Engineering III was selected for analysis, which includes the Master's courses (academic and professional) and the Doctoral program in the following knowledge areas: Mechanical Engineering; Aeronautical Engineering; Production Engineering; Space Engineering and Technologies; Petroleum

Engineering; Ocean Engineering; Mechatronics Engineering; Natural Resources Engineering of the Amazon; Automotive Engineering; Naval Engineering; Energy Engineering; Metrology and Logistics; and Operational Research. It is noteworthy that this area has 93 graduate programs in Master's and Doctoral degrees and has doubled the number of programs in almost 10 years. Another important point is that this area was consolidated internationally in 2003, reaching the level of international excellence in the last evaluation.

CAPES establishes criteria based on the bibliographic production score and the concepts of distribution and production to measure the quality of the Master's and Doctoral courses [12]. It should be emphasized that the logic considered by CAPES for this evaluation is efficiency, and therefore all the outputs taken into account in the evaluation are relativized by the number of teachers, which makes the most efficient programs the ones that also have the highest grades.

According to Barbosa and Wilhelm [14], the need to diagnose the causes of low educational performance leads researchers to develop techniques to evaluate and measure the performance of educational units. Therefore, analytical tools should be used to evaluate the performance, as well as the variables that influence the educational dynamics.

Given this context, the Data Envelopment Analysis (DEA) technique stands out as it offers the main advantage of the ability to handle multiple inputs and outputs, making it an attractive technique to measure the efficiency of Higher Education institutions.

In addition, this technique is able to generate a ranking that identifies units with greater relative efficiency, and helps inefficient units to improve their performance. Thus, according to Meza et al [10], the DEA technique is an interesting tool to evaluate graduate programs as it

considers multiple variables without needing to introduce arbitrary weights in the Evaluation as the technique itself determines these weights.

In this context, this work leads to the following research question: Are the programs considered efficient by the DEA tool those that have the highest CAPES scores?

The main objective of this study is to analyze the relative efficiency of graduate programs in Engineering III at Brazilian universities using data that are used to evaluate these programs by CAPES adopting the DEA tool.

Thus, the results of this work can contribute to a better understanding of the dynamics and determining factors of the national academic production in order to generate knowledge about graduate programs, especially courses that do not meet the required technical production efficiency standards by CAPES.

The present work is organized into four sections besides this introduction. The second section presents a literature review regarding the evaluation of higher education efficiency through Data Envelopment Analysis, as well as the CAPES evaluation process. The third section describes the research method and the fourth section presents the results and discussions. Finally, the main considerations are found in the fifth section of this paper.

Theoretical reference

The Web of Science and Scopus platforms were used in the process to search for and analyze the articles. In the Scopus database, 19 papers were found using the Data Envelopment Analysis (article title) AND Higher Education (article title) parameters, and in the Web of Science platform, 12 papers with the same parameters were found.

In Scopus, 35 studies were found using the Data Envelopment Analysis (article title) AND university (article title) parameters,

and no results were found using the Data Envelopment Analysis (article title) AND graduate (article title) parameters. In the Web of Science, 24 papers were found using the Data Envelopment Analysis (article title) AND university (article title) parameters, and no results were obtained using the Data Envelopment Analysis (article title) AND graduate (article title) parameters.

Figures 1 and 2 show the number of jobs per study area for the parameters used. As shown in Figure 1, the Engineering area

has the largest number of published studies on the topic in question. Furthermore, Figure 2 was highlighted in the area of Management, Business and Accounting. In Tables 1 and 2, we present the works, author(s), year of publication and the main contributions/ focus of analysis for the parameters used in the Web of Science and Scopus search platforms.

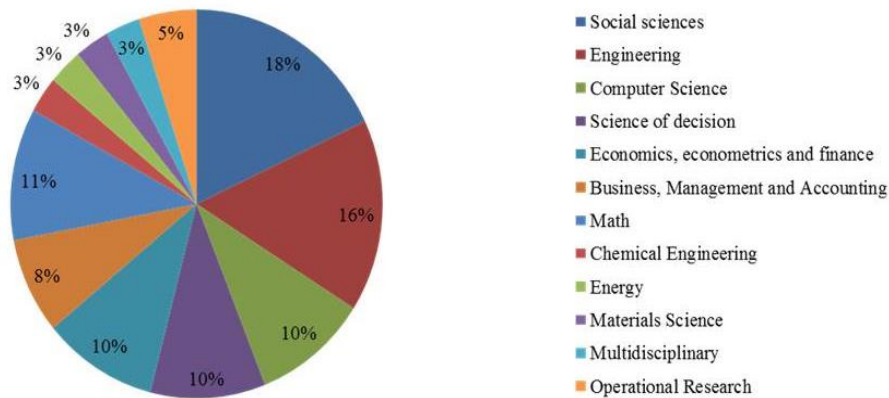


Fig 1. Number of papers by study area (Web of Science and Scopus) - Data Envelopment Analysis AND higher education parameters.

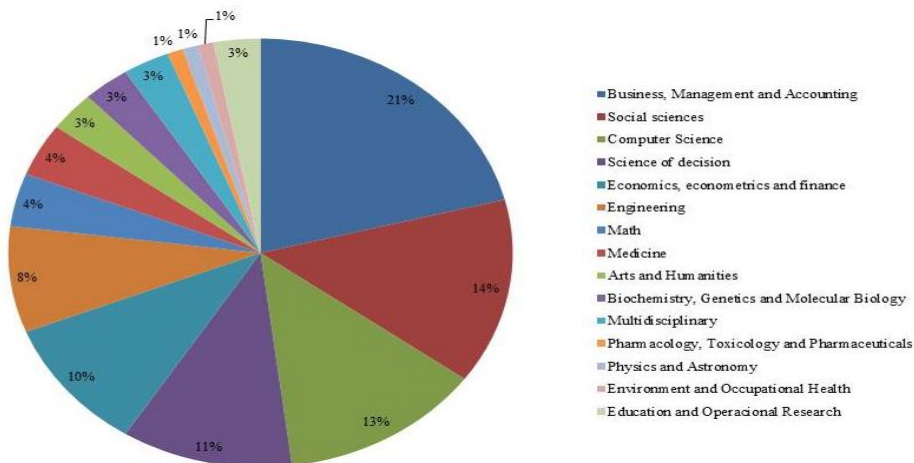


Fig 2. Number of papers by study area (Web of Science and Scopus) - Data Envelopment Analysis AND university parameters.

Table 1. Author (s), year and main contributions/analysis focus using Data Envelopment Analysis AND higher education parameters (Web of Science and Scopus)

| Author (s)/Year | Database | Focus of Analysis/Contributions |
|---------------------------|-----------------------|--|
| Munoz [15] | Scopus/Web of Science | The objective of this study was to evaluate the efficiency of Higher Education institutions in Chilean universities. Universities with a mixed (traditional private) financing structure are more efficient than both public and purely private universities. |
| Barra and Zotti [16] | Scopus | This paper used Data Envelopment Analysis (DEA) to evaluate the technical efficiency in a large public university. Particular attention was paid to the two main activities, teaching and research, and in two large TS groups, the Social Sciences (SSC) and Technology sectors (ST). The results, based on data from 2005 to 2009, suggest that the TS sector is more efficient in terms of the quality of the survey than the SSC sector. |
| Torre et al. [17] | Scopus | In this chapter, Data Envelopment Analysis (DEA) and Multidimensional Scheduling (MDS) were integrated with the objective of discussing the potential complementarities and advantages of combining both methodologies in order to reveal the efficiency framework and strategies of the organizations. |
| Ramírez and Martínez [18] | Scopus | This paper describes and discusses the application of the DEA technique to establish a relative measurement model to determine efficiency in academic organizations. The case study had a data sample from 321 Higher Education institutions in Colombia. |
| Blidisel [19] | Scopus/Web of Science | The author of the article examines the possibility of measuring efficiency in the context of Romanian Higher Education. Data Envelopment Analysis was used to evaluate the efficiency of 40 universities, revealing a satisfactory performance in all efficiency tests. |
| Kabók et al. [20] | Scopus/Web of Science | The aim of the research was to determine the level of competitiveness of Higher Education in the Republic of Serbia and its autonomous province in a European region compared to selected European countries. The results of the research indicate that adopting the new investment model would improve the unsatisfactory competitiveness of higher education in the Republic of Serbia. |
| Maleki et al. [21] | Scopus/Web of Science | This research contribution describes possible solutions based on DEA models and includes the additional problem of quality measurement and quality control in productivity analysis for the example of university service production. |
| Chen and Chen [22] | Scopus/Web of Science | By using the Data Envelopment Analysis (DEA), the Inno-Qual efficiency of 99 Taiwan universities was divided into five types (intensive research, intensive learning, intensive profession, research & teaching-intensive and education, intensive practice). Based on empirical results, it was found that more than half (73%) of the universities are highly inefficient. |
| Liu and Liu [23] | Scopus | The Data Envelopment Analysis model determines the performance of higher education and identifies the best institution among 76 private universities in the south of the United States. The objective is to demonstrate the benchmarking process and determine the overall benchmark for inefficient institutions, as well as general guidance for other private universities. |
| Bacs et al. [24] | Web of Science | The objective of this study was to compare the efficiency of higher education systems and to analyze the influence of socioeconomic aspects on educational performance. |
| Comes et al. [25] | Web of Science | The purpose of this study was to analyze the research efficiency of 29 European states through the DEA. Bulgaria was considered with the highest efficiency in the ranking. |
| Zhou and Wang [26] | Scopus | Efficient assessment methods and mechanisms are important approaches to ensure and improve the level of higher education, cultivating innovative people of a much higher level. This article systematically analyzed the research content and characteristics of the input and output evaluation process. |
| Johnes and Yu [5] | Scopus/Web of Science | This study used Data Envelopment Analysis (DEA) to examine the relative efficiency in research output of 109 Chinese regular universities in 2003 and 2004. The rankings of universities across models and time periods are significantly highly correlated. Further research suggests that average efficiency is higher in comprehensive universities compared to specialized universities, and in universities located in the coastal region compared to those in western China. |

| | | |
|--------------------|-----------------------|---|
| Xu and Li [27] | Scopus | This article addresses the index system of greater integration of educational resources. It also assesses greater integration of teaching resources in Heilongjiang (China) with DEA based on higher education research in the province. It then suggests ways to implement integration of teaching resources in Heilongjiang using these data. |
| Johnes [28] | Scopus/Web of Science | Data Envelopment Analysis (DEA) was conducted with 2.547 graduates in Economics from UK universities in 1993 in order to assess teaching efficiency. The results suggest that efficiency derived from the DEA performed at an aggregate level include both institutional and individual components, and are therefore misleading. Thus, the unit of analysis in the DEA is highly important. |
| Salerno [29] | Scopus | This paper uses the Data Envelopment Analysis (DEA) approach to estimate Higher Education institutions' costs per student of education in an effort to correct a number of methodological problems endemic to such calculations, particularly the allocation of shared expenditures between education and other institutional activities. Although there are several methodological concerns, the use of DEA is argued to increase the likelihood of producing more realistic cost estimates for each institution. |
| Johnes [30] | Scopus/Web of Science | The purpose of this article is to examine the possibility of measuring efficiency in the context of higher education. Thus, the quantity and quality of graduate students, the number of graduate students, administration expenses and the value of interest payments and amortizations are significant inputs, and the quantity and quality of undergraduate courses, and the quality of research are significant outputs in the education process. |
| Martín [31] | Scopus | This paper adopted the Data Envelopment Analysis (DEA) methodology to evaluate the performance of the departments from the University of Zaragoza (Spain). The results show that departments perform activities more efficiently according to the variables included in each analysis. It was highlighted that there are differences in strengths and weaknesses between departments covering different areas, suggesting several initiatives aimed at improving their performance, in light of the current reform of Spanish higher education. |
| Ng and Li [32] | Scopus | Using data from 84 key Chinese Higher Education institutions, the present study seeks to analyze the effectiveness of the Education Reform implemented in the mid-1980s in China. The decomposition of the group's efficiency measure indicates that, for the 3 years under study, the 84 key institutions suffered from technical, allocative and reallocation inefficiency. |
| Breu and Raab [33] | Scopus/Web of Science | Data Envelopment Analysis (DEA) was used to measure the relative efficiency of the "top 25" US and World Report-ranked universities. Improvements in technical efficiency are proposed using input readjustments. |

Source: Prepared by the authors (2017)

Table 2. Author (s), year and main contributions / analysis focus using Data Envelopment Analysis AND university (Web of Science and Scopus) parameters

| Author (s)/Year | Database | Focus of Analysis/Contributions |
|------------------------------|-----------------------|--|
| Esmaeili and Rezaeian [34] | Scopus | This study was conducted to evaluate the performance of educational groups from Farhangian University, Guilan Province. Data collection was performed using real information from the University's research center. The results of the research showed that the educational physics group had higher performance and efficiency. |
| Castro Lobo and Gazzola [35] | Web of Science | The objective of this study was to develop a tool to evaluate the efficiency of federal general university hospitals using the DEA. The mean scores for health care, teaching and research over the period were 58.0%, 86.0%, and 61.0%, respectively. |
| Kashim et al. [4] | Scopus/Web of Science | Three conceptual models are proposed to evaluate the performance of a university. An efficiency model is developed in the first phase using a hierarchical network model. The following is an efficacy model, which uses the output from the hierarchical structure in the first step as an input for the second step. As a result, a new overall performance model is proposed by combining both models for effectiveness and efficiency. |

| | | |
|------------------------------|-----------------------|--|
| Amariles and Soto-Mejia [36] | Web of Science | A research group from the Technological University of Pereira proposed an alternative model to calculate the efficiency of public universities. |
| Sagarra et al. [37] | Scopus | A combined approach was used, which includes traditional relationships, as well as a Data Envelopment Analysis model. This combination made it possible to evaluate the changes in efficiency at each university individually and analyzed these changes, whether they are related to teaching, research, or both. Statistics from 55 universities were used over a period of six years (2007-2012). |
| Esfandnia et al. [38] | Scopus | The aim of this study was to analyze the technical efficiency of Gorgan University Hospitals of Medical Sciences using the Data Envelopment Analysis in 2013. The results showed that the hospitals in the province did not use their resources efficiently. |
| Goksen et al. [6] | Web of Science | The objective of this work was to analyze the efficiency of departments at the University of Dokus Eylul (Turkey). |
| Shetabi et al. [39] | Scopus | The research was descriptive-analytical and cross-sectional research was conducted among 7 Kermanshah educational universities during 2013, and data were collected using the Data Envelopment Analysis (DEA). Among all the hospitals studied, 1 hospital had an increase in its efficiency, 2 hospitals had a decrease in its efficiency, and 4 hospitals had a constant efficiency equal to one. |
| Anindita and Hilmiana [40] | Scopus | The objective of the research was to measure the role of higher education as a learning organization to improve the performance of lecturers. The survey was conducted by sending out questionnaires to 187 lecturers from 13 universities in and around Jakarta. Results showed that Trisakti University is more efficient as a learning organization, both in terms of management and in improving the performance of lecturers. |
| Askari et al. [41] | Scopus | This study aims to evaluate the efficiency of affiliated hospitals with Yazd University of Medical Sciences using the Data Envelopment Analysis (DEA) method. Although the efficiency of the hospitals studied showed a favorable level and there was a slight improvement in required efficiency, managers still expect to provide the necessary planning to increase efficiency. |
| Rosenmayer [42] | Scopus | The purpose of this article is to analyze the adequacy of using Data Envelopment Analysis (DEA) in various studies that deal with the effectiveness of the university economy. |
| Nasiripour et al. [43] | Scopus/Web of Science | In this work, the DEA was used to model and evaluate financial performance including 4 inputs and 3 outputs. In addition, linear regression is applied to determine the effectiveness of the indices, as well as the level of financial performance of universities. |
| Kubák et al. [44] | Scopus | Data Envelopment Analysis was used to study the technical efficiency of colleges in the Slovak Republic. Our finding shows that there are serious differences in the effectiveness of colleges. The most serious imbalances are within the Economic Sciences, Technical Sciences, Theological Sciences and Arts groups. |
| Pranesh et al. [45] | Scopus/Web of Science | This paper proposes and demonstrates the application of Data Envelopment Analysis (DEA) to evaluate the measures of the Indian Institute of Technology, Chennai and Anna University. The results of the research can be used to identify a better educational establishment in order to maximize the contribution to society. |
| Jiang and Wu [46] | Web of Science | A two-stage efficiency evaluation model was proposed by means of factor analysis and DEA to analyze the efficiency of technological and scientific innovation. |
| Selim and Bursalioglu [47] | Web of Science | The objective of the work was to develop two stages of DEA to determine the efficiency of universities in Turkey from 2006-2010. The results showed that the project allocation effect found was insignificant. |
| Ramírez and Alfaro [48] | Scopus | The paper used Data Envelopment Analysis (DEA) to evaluate the reality of the Chilean university system. A DEA model with an input variable (operating expenses) and two output variables (publications and the number of students enrolled) was developed to evaluate the |

| | | |
|-----------------------------------|-----------------------|--|
| | | performance of the universities. The empirical results indicate that 3 out of the 25 institutions are efficient in terms of research and teaching. |
| Ardakani and Delavar Khalafi [49] | Scopus | The objective of this paper was to evaluate the performance of the Elmi-Karbordi universities through Data Envelopment Analysis. Data were calculated based on the output-oriented VRS DEA method. |
| Kiakojoori et al. [50] | Scopus | The objective of the research is to evaluate the performance of each branch of the Azad Islamic University (IAU) in the province of Mazandaran. Thus, the performance of the 12 branches of the university each with two input variables (education and services) and two output variables (Educational and research productivity) were studied. Research results show that Behshahr, Savadkouh, Mahmoud-Abad, Nour, Chalous and Tonekabon are efficient branches and Ghaemshahr, Neka, Amol, Babol, Noshahr and Ramsar are inefficient. |
| Kuah and Wong [11] | Scopus | The study presented a Data Envelopment Analysis model to jointly evaluate the relative efficiency of universities in terms of teaching and research. The application of the DEA allowed academics to identify deficient activities in their universities. |
| Andres Lopes et al. [51] | Web of Science | The article presents a generic model of efficiency and productivity measurement of public institutions in Mexico using the DEA. |
| Inoue et al. [52] | Scopus | In order to evaluate universities in various aspects, this study used the DEA. Managing universities is complex and their strengths and weaknesses need to be understood. |
| Din and Cretan [53] | Scopus | The input-oriented BCC model was used for university analysis. In an environment with limited resources, measuring the relative efficiency of each university would define an ideal budget for each state university. |
| Liu et al. [54] | Web of Science | The objective of this work was to apply the DE to analyze the competitiveness of nine universities, due to the allocation of resources. |
| Rayeni and Saljooghi [55] | Scopus | The objective of this study was to calculate disaggregated performance measures of universities. The Malmquist index has shown that universities have, on average, 1.1% productivity gains. The main factor in increasing productivity is progress in technical change. |
| Ramon et al. [56] | Scopus | The Miguel Hernandez University evaluates its processes through a complete system of quality. Departments, research institutes, courses and units of administration and service are evaluated in terms of a set of quality indicators that are aggregated using a common set of weights previously set. To address this assessment, the DEA was used because of its flexibility in the choice of weights. |
| Li [57] | Web of Science | The purpose of this study was to evaluate the scientific and technological innovation capacity of Chinese universities. |
| Saber-Mahani et al [58] | Scopus | The objective of this study was to determine the technical efficiency of 13 hospitals at Kerman University of Medical Sciences using DEA. |
| Wang and Chong [59] | Scopus/Web of Science | The DEA was used to analyze the efficiency of 11 faculties, in which the results helped to strengthen internal management and decision making. |
| Wu and Zhang [60] | Web of Science | The study applied the DEA to analyze the effectiveness of 12 Physical Education faculties in Beijing (China). |
| Chen and Li Chen [61] | Web of Science | The DEA was used to evaluate the efficiency of scientific research activities in 31 Chinese colleges. |
| Duan et al. [62] | Scopus | This paper presents research on the impact of government policies on the efficiency of Australian universities in 2000-2005 using the DEA. The results have shown that the overall efficiency of Australian universities remains at a high level. |
| Duan et al. [63] | Scopus | Understanding how teaching and research contribute to the overall efficiency of university operations is of great importance for universities to improve their performance. This article evaluated the efficiency of Australian universities from three perspectives: global efficiency |

| | | |
|------------------------------|------------------------|---|
| | | of university operations; Educational efficiency of universities; and, efficiency of university research. |
| Duan and Huo [64] | Scopus | The DEA was used to evaluate the performance of scientific research in 50 universities. The results indicate that, in more than 70% of these universities, efficiency is higher than 0.8. |
| Agasisti and Dal Bianco [65] | Scopus | In this study, the problem of determining the technical efficiency of 58 Italian universities through the DEA was considered. |
| Chuang [66] | Scopus | In this work, two CCR and BCC models are used to analyze the efficiency of 14 private technical universities in Taiwan during the school year in 2003. Three inputs and two outputs are used to calculate relative efficiency, scale efficiencies, technical efficiency and overall efficiency. The study proposes some guidelines to improve school management inefficiencies. |
| Reichmann [66] | Scopus | This article examined the technical efficiency of 118 university libraries randomly selected from German-speaking countries (Germany, Austria, Switzerland) and English-speaking countries (USA, Australia and Canada) using the DEA. Among the 118 libraries analyzed, 10 are classified as efficient. |
| Flegg et al. [68] | Scopus | This paper used the DEA to examine the technical efficiency of 45 British universities in the 1980-1993 period. |
| Taylor and Harris [69] | Scopus | Based on a sample of 10 out of 21 public universities in the country, this article analyzes the relative efficiency of South African universities between 1994 and 1997 through the DEA. |
| Ferrari and Laureti [70] | Web of Science | The objective of this study was to analyze the technical efficiency of an Italian university in two stages through the DEA. Variables related to the characteristics of graduate students were used. |
| Abbott and Doucouliagos [8] | Scopus/ Web of Science | In this study, the DEA was used to evaluate the technical and scale efficiencies of individual Australian universities. The results showed that Australian universities have very different levels of efficiency. |
| Dyson et al. [71] | Scopus | The sixteenth European Summer Institute was held during the summer of 1998 by the University of Warwick. It was organized by the Warwick Business School, under the auspices of the European Operational Research Association. |
| Avkiran [72] | Scopus | The main objective of this study is using DEA to examine the relative efficiency of Australian universities in 1995. |
| Kao and Liu [73] | Scopus | A fuzzy DEA model was used to calculate the efficiency scores of 24 Taiwan university libraries. |
| Hanke and Leopoldseder [74] | Scopus | This paper aimed to apply the DEA to compare the efficiency of Austrian universities. The results showed that the universities accused of being publicly inefficient were actually considered efficient. |
| Sarrico et al. [75] | Scopus | This article is related to the efficiency analysis of UK universities, using the DEA, focusing on the student body. |

Source: Prepared by the authors (2017)

Table 3. Evaluation of efficiency in educational institutions at several different levels

| Author (s)/ Year | Efficiency of university departments | Efficiency between universities in the same region | Efficiency between higher education courses at a university | Efficiency of higher education between regions | Academic research efficiency | Evaluation of the impact of educational and political programs on the efficiency of the country |
|------------------|--------------------------------------|--|---|--|------------------------------|---|
| Munoz [15] | | x | | | | |

| | | | | | | |
|-------------------------|---|---|---|---|---|---|
| Barra and Zotti [16] | | | X | | | |
| Torre et al. [17] | | x | | | | |
| Ramírez e Martínez [18] | | x | | | | |
| Blidisel [19] | | x | | | | |
| Kabók et al [20] | | | | X | | |
| Maleki et al [21] | | x | | | | |
| Chen and Chen [22] | | x | | | | |
| Liu and Liu [23] | | x | | | | |
| Bacs et al [24] | | | | | | X |
| Comes et al. [25] | | | | | X | |
| Zhou and Wang [26] | | | | | X | |
| Johnes and Yu [5] | | x | | | | |
| Xu and Li [27] | | | | | | X |
| Johnes [28] | | x | | | | |
| Salerno [29] | | x | | | | |
| Johnes [30] | | x | | | | |
| Martín [31] | X | | | | | |
| Ng and Li [32] | | | | | | X |
| Breu and Raab [33] | | x | | | | |

Source: Prepared by the authors (2017)

Table 4. Assessment of efficiency in educational institutions at several different levelsAuthor (s)/Year

| | Efficiency of university departments | Efficiency between universities in the same region | Efficiency between higher education courses at a university | Efficiency of higher education between regions | Academic research efficiency | Evaluation of the impact of educational and political programs on the efficiency of the country |
|--|--------------------------------------|--|---|--|------------------------------|---|
| Esmaciili and Rezaeian [34] | | x | | | | |
| Castro Lobo and Gazzola [35] | | X | | | | |
| Kashim et al. [4] | | | | | | x |
| Amariles and Soto-Mejia [36] | | X | | | | |
| Sagarra et al. [37] | | X | | | | |
| Esfandnia et al. [38] | | | X | | | |
| Goksen et al. [6] | X | | | | | |
| Shetabi et al. [39] | | X | | | | |
| Anindita and Hilmi [40] | | | | | X | |
| Rosenmayer [42] | | | | | X | |
| Nasiripour et al. [43] | | X | | | | |
| Kubák et al. [44] | | X | | | | |
| Pranesh et al. [45] | | X | | | | |
| Jiang and Wu [46] | | | | | X | |
| Selim and Bursalioglu [47] | | X | | | | |
| Ramírez and Alfaro [48] | | | | x | | |

| | | | | | | |
|---|---|---|---|---|---|---|
| Ardakani and Delavar Khalafi [49] | | X | | | | |
| Kiakojoori et al. [50] | | | X | | | |
| Kuah and Wong [11] | | | | | X | |
| Andres Lopes et al. [51] | | | | x | | |
| Inoue et al. [52] | | | | x | | |
| Liu et al. (2010) | | X | | | | |
| Raveni and Saljooghi [55] | | | | x | | |
| Li [57] | | | | x | | |
| Wang and Chong [59] | X | | | | | |
| Chen and Li Chen [61] | | X | | | | |
| Duan et al. [62] | | X | | | | |
| Duan et al. [63] | | | | | | x |
| Duan e Huo [64] | | | | | X | |
| Agasisti and Dal Bianco [65] | | X | | | | |
| Chuang [66] | | X | | | | |
| Flegg et al. [68] | | X | | | | |
| Taylor and Harris [69] | | X | | | | |
| Abbott and Doucolagos [8] | | X | | | | |
| Dyson et al. [71] | | | X | | | |
| Avkiran [72] | | X | | | | |
| Hanke e Leopoldseder [73] | | X | | | | |
| Sarrico et al. [74] | | | | x | | |

Source: Prepared by the authors (2017)

According to the review, the DEA was successfully used to assess the efficiency in educational institutions at several different levels. It was used to evaluate efficiency at the departmental level of universities [31; [6] comparing efficiencies between universities [34]; [37], evaluating efficiency among higher education courses [20]; [48] and evaluating the impact of educational programs and policies on the efficiency of the country [32], [4].

Figure 3 shows the percentage of studies that evaluated the efficiency of educational institutions at different levels.

According to Figure 3, it can be observed that the majority of the studies analyzed the efficiency between universities of the same region, but no studies were found that dealt with the efficiency of graduate

programs in these two databases. Thus, this study is relevant to the literature to highlight DEA application work in Master's and Doctoral programs.

Evaluating Graduate Programs

University management is a complex process according to Aoki et al. [76], and their strengths and weaknesses need to be discovered so that they can become better institutions.

The product of education, according to Hwarng and Cynthia [77] is generally intangible and difficult to measure, as it is reflected in the transformation of individuals, their knowledge, their characteristics and behavior. Even with difficulties, there are some universities concerned with improving the quality of their teaching.

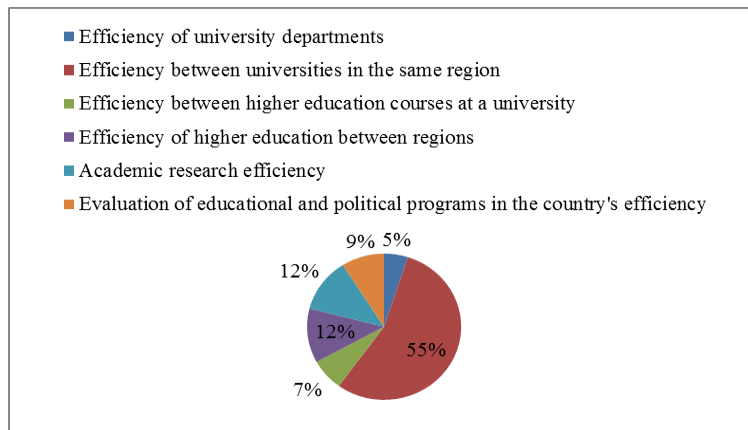


Fig 3. Percentage of work-evaluation of educational institutions at different levels

Due to its accumulated experience and an indisputably pioneering evaluation program, Brazil contributed most to the development of the organized history of institutional evaluation in Latin America [78]. This evaluation experience has consolidated over the years, and is considered a great advance in educational evaluation systems.

The objectives initially stated to justify designing and adopting the graduate course evaluation system were: (a) to facilitate the distribution of scholarships for Master's and Doctoral students and to guide investment from federal agencies in training high level human resources; (B) to subsidize educational policy regarding graduate and university education; and (C) creating a permanent system of information on Brazilian graduate studies [13].

However, according to Córdoba [79], at least two other objectives must be added to those officially declared: (a) to regulate graduate expansion, recommending support for new courses and progressively incorporating them into the evaluation system; and (b) to accredit these courses, making the certificates issued by them valid at the national level. Initially, when the graduate evaluation system was implemented, it was decided that its systematics would be guided by the results achieved, which would enable the data collected to be processed.

Nowadays, the idea of improving education is disseminated, aiming at a new structure of Higher Education institutions to train professionals required by the market, as according to Belhot [77], in an era of social change technology plays a major role in teaching.

Thus, there is a need to diagnose the causes of low educational performance so that researchers can develop techniques and methods for the purpose of evaluating and measuring the performance of educational units, as Barbosa and Wilhelm [14] affirm.

These techniques support decision making in the pedagogical sphere, seeking alternatives to improve teaching quality and in administration, allocating resources to improve the efficiency of institutions, taking into account that universities train professionals to deal with problems that have not yet occurred, thus raising concern about the quality of higher education, as well as graduate programs.

In the case of graduate programs, the Coordination of Improvement of Higher Education Personnel (CAPES) is responsible for evaluating their performance.

General considerations about CAPES

The Coordination for the Improvement of Higher Education Personnel (CAPES), created in 1951 by decree no. 29, 741, aiming to ensure qualified personnel at a higher level to meet the demands of education and scientific development in Brazil, has been the main agent for regulating and fostering development of national graduate programs [13].

Since 1976, when it implemented the National System of Evaluation of graduate courses, it has been considered the main reference for developing strategies to develop these programs. Since then, the *Stricto Sensu* graduate programs in Brazil have shaped their improvement policies based on what the quality criteria defined by the system proposed [13].

Detailed reports on the programs and courses evaluated are prepared on an annual basis, and the data collected are processed by CAPES and analyzed by expert committee members trained for this purpose. However, in order to analyze the data in more depth made available annually by the evaluated programs in 1980, the system was improved by including on-site visits, carried out every two years by ad hoc consultants designated by CAPES [80].

Classifying the knowledge areas of CAPES has a practical purpose, aiming to

provide teaching, research and innovation institutions an agile and functional way to systematize and provide information concerning research projects and human resources to management bodies in the area of science and technology (Capes, 2014).

The organization of the knowledge areas has a hierarchy from the most general to the most specific, comprising nine main areas in which the 48 evaluation areas of CAPES are distributed (Capes, 2014).

In order to facilitate the development of evaluation activities, the 48 evaluation areas are aggregated using affinity criterion in two levels: the first level consists of colleges; the second level comprises large areas. According to Table 9, the areas are distributed into 3 Colleges and 9 Major Areas.

For this study, the knowledge area to be analyzed is Engineering III, which was consolidated internationally in 2003, reaching the level of international excellence in the last evaluation.

Fig 4. CAPES knowledge areas

| COLLEGES OF LIFE SCIENCES | | |
|---|---|--|
| AGRICULTURAL SCIENCES | BIOLOGICAL SCIENCES | HEALTH SCIENCES |
| Food Science Agricultural Sciences I Veterinary Medicine Animal Husbandry Fishing Resources | Biodiversity Biological Sciences I Biological Sciences II Biological Sciences III | Physical Education Nursery Pharmacy Medicine I Medicine II Medicine III Nutrition Odontology Collective Health |
| COLLEGES OF EXACT, TECHNOLOGICAL AND MULTIDISCIPLINARY SCIENCES | | |
| EXACT AND EARTH SCIENCES | ENGINEERS | MULTIDISCIPLINARY |
| Astronomy / Physics Computer Science Geosciences Mathematics/Probability and Statistics Chemistry | Engineering I Engineering II Engineering III Engineering IV | Biotechnology Environmental Science Teaching Interdisciplinary Materials |
| COLLEGE OF HUMANITIES | | |
| HUMAN SCIENCES | APPLIED SOCIAL SCIENCES | LINGUISTICS, LANGUAGE AND LITERATURE, AND ARTS |
| Anthropology/Archeology Political Science and International Relations Education Philosophy/Theology Geography History Psychology Sociology | Administration, Accounting and Tourism Architecture and Urbanism Applied Social Sciences Business Economy Urban and Regional Planning/Demography Social Work | Arts / Music Language and Literature / Linguistics |

Evaluation System of Engineering III

In the evaluation procedure of Engineering III, concepts are initially assigned for all subitems, items and requirements of the evaluated programs, according to the evaluation rules of Engineering III.

Basically, CAPES adopts five evaluation criteria and each one has a different weight in the composition of the final grade:

a. Program proposal: This criterion is qualitative and has no weight in the evaluation. It is interpreted as adequate or inadequate. In this criterion, the areas of concentration, lines of research and projects that are in progress are described in the programs. Moreover, the consistency and comprehensiveness of the curriculum framework, the infrastructure for teaching, research and extension and teacher training activities can be observed in this item;

Teaching staff: this has a weight of 20%. It consists of the following items: training permanent teachers; dimension adequacy; composition and dedication of permanent teachers; permanent body profile in relation to the program proposal; permanent teaching activities in graduate studies; permanent teaching activity at undergraduate level; participation of teachers in research and development of projects;

b. Student body: this has a weight of 35%. The following items are included: percentage of Master's/ Doctorate defenses in relation to the permanent teaching staff; adequacy and compatibility of the counselor/ student relationship; participation of graduate students; dissertations/theses linked to publications; quality of theses and dissertations; average time of Master's and Doctoral degrees;

c. Intellectual production: this has a weight of 35%. This criterion consists of the following items: qualified

publications of the program by permanent teacher; distribution of qualified publications in relation to the permanent

teaching staff; technical or technological production; high impact production; and, d. Social insertion: this has a weight of 10%. It consists of the following items: insertion and regional and/ or national impact of the program; integration and cooperation with other programs; and visibility and transparency of the program (CAPES, 2013).

These concepts, therefore, are transformed into scores. After calculating the total number of points for each program, taking into account the weights of items and sub-items, the weighted value in the quadrennium is called the "Program Score" (CAPES, 2013).

The programs are therefore classified, in descending order, by the Program Score. Groups of programs are defined that tend to receive scores 3, 4 and 5 as well as programs that tend to be awarded scores 6 and 7 (CAPES, 2013).

After the programs have been classified, for each program the following alternative is proposed: the program has the same grade as the previous quadrennium; the program has a lower score compared to the previous quadrennium; or the program has a higher score compared to the previous quadrennium. Thus, groups of programs with scores 3, 4 and 5 (or higher) (CAPES, 2013) are fixed.

From the programs that are awarded scores 6 and 7, extensive data analysis is carried out to classify them according to scores 5, 6 or 7. The observed data are as follows:

- Average in the four years of publications in journals A and B, as well as in conferences by permanent members of faculty;
- Average in the four years of publications in journals A and B published only by permanent members of faculty;
- Average in the quadrennium of Doctoral and Master's students supervised by permanent members of faculty;
- Absolute number of Master's and Doctoral students graduated in the quadrennium;

- Percentage of permanent teachers who participated in at least 1 article in A or B1 journals per year;
- Official international cooperation, funded by development agents, that the program has participated in the quadrennium;
- Medium and large research projects received by researchers in the quadrennium;
- Participation of researchers in important international events (chairperson, organizer, member of scientific committee, guest speaker, among others);
- Relevant participation (management, commissions, councils) in national and international professional and technical-scientific bodies;
- National and international awards and distinctions;
- Members of editorial staff in national and international journals;
- Fundraising with international support;
- Exceed levels of production (intellectual and doctoral theses) that demonstrate exceptional performance in each of the areas of engineering); and,
- Present consolidation and national leadership of the program as trainer of human resources for research and graduate studies (CAPES, 2013).

Scores 6 and 7 will be awarded if this data evaluation is fulfilled.

This methodology has been widely discussed with graduate program coordinators both at annual meetings and at national/international scientific events organized by societies and associations in the area (CAPES, 2013).

According to the Quadrennial Evaluation Regulations, the following recommendations for grading are followed.

Score 3: Score 3 corresponds to the minimum quality standard for the recommendation of the program and consequent permanence in the National graduate System (SNPG in Portuguese).

Score 4: Score 4 is awarded for courses that have achieved at least a "Good" concept in at least three requirements, including (compulsory) the Student Body and End of Course Projects, as well as Intellectual Production (Questions 3 and 4).

Score 5: In order to obtain a final score of 5, the program must obtain "Very Good" in at least four out of the five existing items, among which items 3 and 4 must appear. Score 5 is the maximum grade allowed for programs offering only the Master's degree.

Scores 6 and 7: Scores 6 and 7 are reserved exclusively for the doctoral programs that obtained a score of 5 and a "Very Good" concept in all subjects (Program Proposal, Faculty, Thesis and Dissertation, Intellectual Production and Social Insertion) of the assessment which must fulfill three conditions:

Score 6: Predominance of the concept "Very Good" in the items of all the items of the assessment, even with the concept of "Good" in some items; level of performance (doctorate and intellectual production) differentiated compared to the other programs in the area; and, equivalent to that of international centers of excellence in the area (internationalization and leadership).

Score 7: "Very Good" concept in all items of all items in the assessment; level of performance (doctorate and intellectual production) highly differentiated compared to the other programs in the area; and performance equivalent to that of the international centers of excellence in the area (internationalization and leadership) (CAPES, 2013).

DEA and Capes Methods - Graduate Programs

Based on the literature, the characteristics of the CAPES and DEA evaluation process can be described and compared, according to Table 5.

It can be seen from Table 5 that both evaluation processes have advantages and disadvantages and, therefore, are complementary. The findings suggest that further research should be carried out to develop more effective instruments to evaluate the performance of the programs in order to help plan strategically, as well as to advise funding agencies to appropriately distribute resources required by the institutions.

The evaluation method of the programs is based on pre-determined assessments by the institutions, which may affect the real knowledge of the efficiency of these programs and their characteristics. Due to this, an impatient search for the achievement of concepts rather than qualitative results is provoked. As program productivity becomes quantitative production, efficiency becomes synonymous of reaching standards rather than wisely using resources.

Table 5. Characteristics of the CAPES and DEA evaluation processes

| CAPES | DEA |
|--|---|
| <p><u>Qualitative and Quantitative Analysis:</u></p> <p>The CAPES evaluation system of graduate programs includes qualitative and quantitative criteria, but both are converted into qualitative considerations and, at the end of the evaluation, based on the assessments made, a numerical concept is established, scaling the quality of the programs evaluated.</p> | <p><u>Quantitative Analysis:</u></p> <p>There is an inability of differentiating the effects of change in the composition of the inputs and in the pedagogical projects of the graduate programs, which requires using a relative analysis technique of efficiency that considers the specificities of Higher Education institutions.</p> |
| <p><u>Assignment of arbitrary weights:</u></p> <p>Graduate courses at the national level are periodically evaluated by different entities according to criteria that are not always clear. The quantification of academic excellence is not usually performed as it is done in a qualitative way. Thus, productivity assessments in education are usually subjective, especially due to the large number of variables to be considered. To quantify and aggregate these variables into a single index, there is a need to impose weights, whose subjectivity may cause discomfort and non-acceptance of results.</p> | <p><u>Attribution of benevolent weights for each unit:</u></p> <p>The DEA is an important tool to evaluate graduate programs, considering multiple variables that present a causal relationship, without introducing arbitrary weights. Thus, the results obtained are regardless of subjective opinions, and almost always controversial (from the assessors), whether internal or external. The DEA method enables flexibility when allocating weights, avoiding excessive arbitrariness and allowing for a better representation of the uncertainties involved in the decision process.</p> |
| <p>Quality versus efficiency:</p> <p>Even if it is presented as the only evaluation framework available in the country to regulate the quality of the offer at graduate level, its actions do not have proper instruments available that can evaluate the productivity and efficiency of these programs, nor does it help in terms of quickly developing consistent promotion strategies. Program infrastructure indicators, such as quantity and level of teacher training, pedagogical projects and program proposals, facilities, range of research lines and projects, as well as other elements to promote research and training activities at graduate level, have been used to assess the quality of the programs but have also been mistakenly associated with performance indicators and used to differentiate programs from efficiency, even though efficiency is in fact not being measured [13]</p> | <p><u>Quality versus efficiency:</u></p> <p>For a more accurate analysis of the performance of the programs, qualitative analyses should be carried out in order to complement the presented results as the DEA measures the efficiency of the programs, i.e., the maximum production with the minimum resources possible, and not the way they are "producing" these resources.</p> |

| | |
|--|---|
| <p style="text-align: center;"><u>Efficiency analysis:</u></p> <p>Analyzing the efficiency of graduate programs through the DEA shows the possibility of corroborating the hypothesis that CAPES evaluated programs considering the same concepts or scores can present differentiated levels of efficiency. Moreover, the evaluation carried out under such parameters can jeopardize programs in terms of obtaining resources and favoring inefficient ones.</p> | <p style="text-align: center;"><u>Efficiency analysis:</u></p> <p>Analyzing the efficiency of educational organizations should be done in relative terms, taking as a reference one or some institutions that, in a given similar or equivalent context, can be considered more efficient, as the DEA technique offers[81].</p> |
|--|---|

Source: Prepared by the authors (2017)

Method

Data Envelopment Analysis

The Data Envelopment Analysis (DEA), according to Barra and Zotti [16] is a non-parametric approach with a mathematical programming model, which is often used to evaluate the relative efficiency of units with multiple inputs and outputs.

Ferreira and Gomes [82] point out that the DEA evaluates the performance of organizations and activities, mainly through technical efficiency measures. The technical efficiency is a relative concept that compares what was produced per unit of input used with what could be produced, as follows: the production/input ratio performed compared to the adequate or desired production/input ratio.

Kuah and Wong [11] point out that the DEA is a simple but powerful methodology used to measure the relative efficiency of a group of companies or homogeneous Decision-making Units (DMUs). According to Pereira [83], DMU is defined as a firm, department, division, administrative or operational units whose efficiency is evaluated. Each DMU is represented by inputs (input variables) and products (output variables), and the main aim is to compare products and inputs.

Adopting the DEA methodology to any problem comprises three main steps, according to Lins and Meza [84]: defining and selecting the DMUs (Decision Making Units) for analysis; selecting variables (inputs and outputs) that are relevant and appropriate to establish the relative efficiency of the selected DMUs;

and, the using the DEA models.

According to the authors Vasconcelos et al. [85], the DEA models are classified according to the type of envelope surface, the orientation (inputs or outputs) and the efficiency measure, which are classified as: Constant Returns to Scale (CRS) and the Variable Returns to Scale (VRS) models.

The CRS model, according to Kaneshiro [86], was developed by Charnes, Cooper and Rhodes in 1978 and allows for an objective assessment of the overall efficiency. It also identifies the sources and estimates of the inefficiencies identified. The VRS model generalizes the CRS model, considering technologies with constant, increasing and decreasing returns to scale, i.e., variable returns to scale [87].

Study population and variables

In this study, the study population (DMUs) are graduate programs classified by CAPES in the area of Engineering III at the national level, totaling 93 DMUs. According to Nakano [88], the method of research used in this work is "the use of mathematical techniques to describe the functioning of a system or part of a production system".

To use the DEA methodology, the second step is to select the variables, so that the technical production efficiency of the graduate courses will be analyzed based on 2014 as a reference. Therefore, the inputs and outputs will be analyzed, as presented in Table 6.

Table 6. Variables (inputs and outputs) to be evaluated in the DMUs

| Selected Variables for the DEA – 2014 | |
|--|---|
| Inputs | Outputs |
| <p>X1 = Total number of faculty members (includes permanent faculty members, visitors and collaborators)</p> <p>X2 = Students enrolled in Master's and Doctoral programs</p> | <p>Y1 = Number of funded projects</p> <p>Y2 = Number of publications in A1 journals</p> <p>Y3 = Number of publications in A2 journals</p> <p>Y4 = Number of publications in B1 journals</p> <p>Y5 = Number of publications in B! journals</p> <p>Y6 = Number of theses defended</p> <p>Y7 = Number of dissertations defended</p> <p>Y8 = Number of patents (deposited, granted, licensed, national or international)</p> <p>Y9 = Other technical productions (includes everything that is not an article in a journal, or a patent);</p> <p>Y10 = Student bibliographic production (includes journals and congresses)</p> |

Source: Prepared by the authors (2017)

As observed in the inputs and outputs, the CAPES assessment takes place in the financial sphere and in human resources. The data on inputs and outputs are secondary data that were extracted from the Sucupira Platform, the graduate program websites from selected universities and the CAPES website.

Econometric analysis

The Multiple Regression helps to analyze data establishing a functional relationship between the independent variables that can influence a dependent variable.

Thus, an equation is made which relates each output to the established inputs. It can be observed that each output is a dependent variable (Y) and the inputs are independent variables (Xn). By analysis, the influence that one of the inputs has on a given output can also be observed. Therefore, this study carries out a multiple regression analysis for each output.

However, for the econometric analysis that preceded the Data Envelopment Analysis, a macro factor view was considered, i.e. some variables were coupled for econometric analysis and later dismembered again for the efficiency analysis. Thus, for the econometric analysis, consider Y2 as the sum of publications A1, A2, B1 and B2, and the sum of the theses and dissertations as Y3. The Y1 variable remains as the number of funded projects, and the Y4 variables

becomes the number of patents. Y5 corresponds to other technical productions and Y6 is student production.

Multiple regression analysis was performed using Excel at a 95% confidence level model to establish the individual significance test of the estimated parameters.

The variables used in each analysis were selected according to the statistical relevance of the inputs. The outputs that did not present statistical significance with the inputs were not used in the Data Envelopment Analysis.

DEA Model

As mentioned, the third step of the DEA is to apply the model. The DEA technique was followed according to the VRS model, with output orientation, as proportionality between inputs and outputs cannot be established, i.e., it is not expected to double the number of articles published with the duplication of the number of National Council for Scientific and Technological Development (CNPq in Portuguese) scholarship holders, using Equations 1 and 2.

$$\text{Min Eff0} = \sum_{i=1}^r v_i y_{i0} + u_0$$

Subject to

$$\sum_{j=1}^s u_j y_{j0} = 1$$

$$- \sum_{i=1}^r v_i x_{ik} + \sum_{j=1}^s u_j y_{jk} + v_0 \leq 0$$

$$k = 1, \dots, s$$

$$v_i, u_j \geq \epsilon \quad \text{For all } x, y, v_0 \in R$$

Output-oriented VRS multiplier model (1)

Where v_0 = dual variable (scale factor).

Max h_0

Subject to

$$x_{io} - \sum_{k=1}^n x_{ik} \lambda_k \geq 0, \text{ for all } i$$

$$-h_0 y_{jo} + \sum_{k=1}^n y_{jk} \lambda_k \geq 0, \text{ for all } j$$

$$\sum_{k=1}^n \lambda_k = 1$$

$$\lambda_k \geq 0, \text{ for all } K$$

Output-oriented VRS Envelope Model (2)

The efficiency calculation was performed using the SIAD 3.0 software, showing a ranking of the programs with greater relative efficiency, as well as identifying benchmark institutions.

The virtual input and output restriction method was used, which prevents them from being null when lower limits are applied to the data, and the lower and

upper limits of the weights were applied according to the importance level of the variables. Thus, no variable can be disregarded in the evaluation. Different weight restrictions were considered for some variables because they presented higher or lower levels of importance in the evaluation of the program, according to the data in Table 7.

Results and discussions

Validation of variables

The econometric model can validate and quantify the contribution of each input to each of the outputs in question. The validation results are shown in Table 8.

Based on the analysis in Table 8, it can be seen that the variables Y4 and Y5 did not present statistical significance with the two inputs, and therefore they were discarded from the efficiency analysis step.

Table 7. Restrictions on virtual weights

| Lower Limit | | Variable | | Higher Limit |
|-------------|----|----------|----|--------------|
| 5% | <= | Input_1 | <= | |
| 5% | <= | Input_2 | <= | |
| 5% | <= | Output_1 | <= | |
| 25% | <= | Output_2 | <= | 35% |
| 20% | <= | Output_3 | <= | 25% |
| 10% | <= | Output_4 | <= | 15% |
| 5% | <= | Output_5 | <= | 10% |
| 10% | <= | Output_6 | <= | 15% |
| 5% | <= | Output_7 | <= | |
| 5% | <= | Output_8 | <= | |

Source: Prepared by the authors (2017)

Table 8. Coefficients β - Engineering III. Y1 = Number of funded projects; Y2 = Number of publications A1, A2, B1 and B2; Y3 = Theses and dissertations; Y4 = Patents; Y5 = Other technical productions; and, Y6 = Student bibliographic production. Consider: * $p < 0.1$; ** $p < 0.05$; * $p < 0.01$.**

| Variable | Y1 | Y2 | Y3 | Y4 | Y5 | Y6 |
|--------------|-----------|-----------|-----------|---------|-----------|-----------|
| X1 | 0.6596** | 0.8302*** | 0.4638*** | 0.0622 | 3.0749*** | 1.7670*** |
| X2 | 0.1622*** | 0.0584** | 0.1333*** | -0.0255 | 0.0769 | 0.4217*** |
| Intersection | 1.2522 | -2.0276 | 0.3086 | 2.8432 | 40.425 | 0.2540 |

Source: Prepared by the authors (2017)

It is also worth noting the absence of statistical significance with the variable

Y4 (patents), which shows that the variable is not relevant to the area and is

possibly misunderstood in the CAPES evaluation as few programs have patents. The Mechanical Engineering programs are more likely to develop patents than Production Engineering programs. This difference in only one variable can be

biased towards the results between the groups.

Therefore, for the Data Envelopment Analysis step, the variables in Table 9 were selected, considering that variables Y2 and Y3 were dismembered again.

The results of the efficiency ranking generated by the DEA are shown in Table 10.

Table 9. Variables selected for the DEA stage

| Variables selected for the DEA | |
|--|--|
| Inputs | Outputs |
| <p>X1 = Number of total teachers (includes permanent teachers, visitors and collaborators);</p> <p>X2 = Students enrolled in masters and doctorates.</p> | <p>Y1 = Number of funded projects</p> <p>Y2 = Number of publications in A1 journals</p> <p>Y3 = Number of publications in A2 journals</p> <p>Y4 = Number of publications in B1 journals</p> <p>Y5 = Number of publications in B2 journals;</p> <p>Y6 = Number of theses defended;</p> <p>Y7 = Number of dissertations defended;</p> <p>Y8 = Student bibliographic production (includes journals and congresses).</p> |

Source: Prepared by the authors (2017)

Table 10. Efficiency ranking (Engineering III - 2014)

| DMUs | Efficiency |
|--|------------|
| DMU_1 UFPA - Mechanical Engineering | 0.000003 |
| DMU_2 UFC - Mechanical Engineering | 0.000006 |
| DMU_3 UFRN - Production Engineering | 0.000001 |
| DMU_4 UFRN - Mechatronics Engineering | 1 |
| DMU_5 UFPB / J.P - Production Engineering | 0.000003 |
| DMU_6 UFPB / J.P - Renewable Engineering | 0.000003 |
| DMU_7 UFCG - Mechanical Engineering | 0.000002 |
| DMU_8 UFPE- Production Engineering (Agreste) | 0.000003 |
| DMU_9 UFF - Mechanical Engineering | 0.000002 |
| DMU_10 IME - Mechanical Engineering | 0.000008 |
| DMU_11 CEFET / RJ - Mechanical Engineering | 0.000002 |
| DMU_12 UCAM- Production Engineering | 0.000002 |
| DMU_13 UENF - Production Engineering | 0.000002 |
| DMU_14 UENF - Reservoir Engineering | 0.000003 |
| DMU_15 UNIFEI - Energy Engineering | 0.000003 |
| DMU_16 UFSJ - Mechanical Engineering | 0.000002 |
| DMU_17 CEFET / MG - Energy Engineering | 0.000002 |
| DMU_18 UFSCAR - Production Engineering | 0.000004 |
| DMU_19 UNICAMP / Li - Operational Research | 0.000003 |
| DMU_20 UNIMEP - Production Engineering | 0.000009 |
| DMU_21 FEI - Mechanical Engineering | 0.000002 |
| DMU_22 IFSP - Mechanical Engineering | 0.000001 |
| DMU_23 UFABC - Mechanical Engineering | 0.000003 |

| | | |
|--------|---------------------------------------|----------|
| DMU_24 | UFPR - Production Engineering | 0.000002 |
| DMU_25 | EMU - Mechanical Engineering | 0.000005 |
| DMU_26 | UTFPR - Mechanical Engineering - CP | 0.000001 |
| DMU_27 | UTFPR - Mechanical Engineering - PG | 0.000003 |
| DMU_28 | UTFPR - Production Engineering | 0.000001 |
| DMU_29 | UDESC - Mechanical Engineering | 0.000006 |
| DMU_30 | UFSM - Production Engineering | 0.000003 |
| DMU_31 | FURG - Ocean Engineering | 0,000002 |
| DMU_32 | FURG - Mechanical Engineering | 1 |
| DMU_33 | UNISINOS - Mechanical Engineering | 0.000003 |
| DMU_34 | UNISC - Systems and Processes | 0.000002 |
| DMU_35 | UNIPAMPA - Mechanical Engineering | 0.000002 |
| DMU_36 | PUC - Goiás - Production Engineering | 0.000003 |
| DMU_37 | UNB - Integrity of Materials | 0.000003 |
| DMU_38 | UFPA - Resource Engineering | 0.000007 |
| DMU_39 | UFRN - Mechanical Engineering | 0.000003 |
| DMU_40 | UFRN - Science and Engineering | 0.833384 |
| DMU_41 | JFPB / J.P - Mechanical Engineering | 0.000003 |
| DMU_42 | UFPE - Mechanical Engineering | 0.232531 |
| DMU_43 | UFBA – Mechatronics | 0.000003 |
| DMU_44 | UFES - Mechanical Engineering | 0.000003 |
| DMU_45 | UFF - Production Engineering | 0.265641 |
| DMU_46 | UERJ - Mechanical Engineering | 0.16114 |
| DMU_47 | PUC - RIO – Metrology | 1 |
| DMU_48 | CEFET / RJ - Production Engineering | 0.000027 |
| DMU_49 | UFMG - Production Engineering | 0.000001 |
| DMU_50 | PUC / MG - Mechanical Engineering | 0.208601 |
| DMU_51 | UFSCAR - Production Engineering | 0.675415 |
| DMU_52 | USP - Naval and Ocean Engineering | 0.489862 |
| DMU_53 | USP - Production Engineering | 0.170707 |
| DMU_54 | UNICAMP - Sciences and Engineering | 0.000003 |
| DMU_55 | UNESP / BAU - Mechanical Engineering | 0.000003 |
| DMU_56 | UNESP / BAU- Production Engineering | 0.000003 |
| DMU_57 | INPE - Engineering and Technology | 0.000001 |
| DMU_58 | ITA - Space Sciences and Technologies | 0.000003 |
| DMU_59 | UNINOVE - Production Engineering | 0.000002 |
| DMU_60 | UFPR - Numerical Methods | 0.287314 |
| DMU_61 | PUC / PR - Production Engineering | 0.388702 |
| DMU_62 | UTFPR - Mechanical Engineering | 0.000003 |
| DMU_63 | UTFPR - Production Engineering | 0.000003 |
| DMU_64 | UNB - Mechatronics Systems | 0.000002 |
| DMU_65 | UNB - Mechanical Engineering | 0.308766 |
| DMU_66 | UFPE - Production Engineering | 0.671829 |
| DMU_67 | UFBA - Industrial Engineering | 0.61562 |
| DMU_68 | UFRJ - Mechanical Engineering | 0.561104 |
| DMU_69 | UFRJ - Ocean Engineering | 0.000003 |
| DMU_70 | UFRJ - Production Engineering | 0.000001 |
| DMU_71 | UFRJ - Energy Planning | 0.222284 |
| DMU_72 | UFF - Mechanical Engineering | 0.736258 |

| | | |
|--------|---------------------------------------|----------|
| DMU_73 | PUC-RIO - Mechanical Engineering | 0.652504 |
| DMU_74 | PUC-RIO - Production Engineering | 0.000004 |
| DMU_75 | UFMG - Mechanical Engineering | 0.591496 |
| DMU_76 | UNIFEI - Mechanical Engineering | 0.197071 |
| DMU_77 | UNIFEI - Production Engineering | 0.144363 |
| DMU_78 | UFU - Mechanical Engineering | 0.989884 |
| DMU_79 | USP - Mechanical Engineering | 0.62758 |
| DMU_80 | USP / SC - Mechanical Engineering | 0.532034 |
| DMU_81 | USP / SC - Production Engineering | 0.448553 |
| DMU_82 | UNICAMP - Mechanical Engineering | 0.591384 |
| DMU_83 | UNESP / GUAR - Mechanical Engineering | 0.634252 |
| DMU_84 | UNESP / IS - Mechanical Engineering | 0.358775 |
| DMU_85 | ITA - Aeronautical Engineering | 1 |
| DMU_86 | UNIP - Production Engineering | 0.262691 |
| DMU_87 | UFPR - Mechanical Engineering | 0.403852 |
| DMU_88 | PUC / PR - Mechanical Engineering | 0.498257 |
| DMU_89 | UFSC - Mechanical Engineering | 0.734427 |
| DMU_90 | UFSC - Production Engineering | 0.305355 |
| DMU_91 | UFRGS - Mechanical Engineering | 1 |
| DMU_92 | UFRGS - Production Engineering | 0.719237 |
| DMU_93 | UNISINOS - Production Engineering | 0.000006 |

Source: Prepared by the authors (2017)

According to Table 10, only five DMUs were efficient according to the DEA: DMU_4 (UFRN- Mechatronics Engineering); DMU_32 (FURG- Mechanical Engineering); DMU_47 (PUC- RIO - Metrology); DMU_85 (ITA- Aeronautical Engineering); And, DMU_91 (UFRGS- Mechanical Engineering). Thus, 5.4% of the sample was efficient.

For the tie-breaking criterion considering the qualitatively efficient DMUs, the number of units that each DMU has a reference was analyzed. The most efficient benchmarks were considered those which have a greater number of references

(inefficient units). The number of DMUs is considered as a reference for each benchmark according to Table 11, and the efficiency ranking.

According to Table 11, the most efficient program according to the DEA is Mechanical Engineering at UFRGS, and in second place Aeronautical Engineering at ITA. These programs have CAPES scores of 5, 6 or 7. The PUC/RIO-Metrology program (3rd place) has a CAPES score of 4, the Mechanical Engineering program at FURG (4th place) has a score of 3, and the Mechatronics Engineering program at UFRN (5th place) also has a CAPES score of 3.

Table 11. Benchmarkings and rankings of efficiency

| <i>Benchmarkings</i> | Number of mirroring DMUs | Efficiency rating |
|---|---------------------------------|--------------------------|
| DMU_4 (UFRN - Mechatronics Engineering) | 1 | 5° |
| DMU_32 (FURG - Mechanical Engineering) | 6 | 4° |
| DMU_47 (PUC - RIO - Metrology) | 15 | 3° |
| DMU_85 (ITA - Aeronautical Engineering) | 24 | 2° |
| DMU_91 (UFRGS - Mechanical Engineering) | 80 | 1° |

Source: Prepared by the authors (2017)

It can be said that the evaluation method of the programs is based on pre-determined assessments by the institutions, which may affect the real knowledge of the efficiency of these programs and their characteristics. Due to this, an impatient search for the achievement of concepts rather than qualitative results is provoked. As program productivity becomes quantitative production, efficiency becomes synonymous of reaching standards rather than wisely using resources.

More efficient programs were expected as the CAPES evaluation data were used for the DEA and these efficient programs had, in fact, the highest CAPES scores.

Thus, there is a need to reposition the CAPES evaluation process in terms of the variables to be considered, as well as the criteria that are used for this as only 5.4 % of the sample was efficient according to the DEA.

Final considerations

Due to the need of diagnosing the causes of low educational performance, researchers attempt to develop techniques and methods to evaluate and measure the performance of educational units, and as can be observed, the Data Envelopment Analysis (DEA) tool is as an interesting tool to evaluate graduate programs, considering multiple variables that present a causal relationship.

The evaluation method of the programs is based on pre-determined assessments by the institutions, which may affect the real knowledge of the efficiency of these programs and their characteristics. Due to this, an impatient search for the achievement of concepts rather than qualitative results is provoked. As program productivity becomes quantitative production, efficiency becomes synonymous of reaching standards rather than wisely using resources.

By analysis, there is a need for repositioning the Capes evaluation process

in terms of the variables to be considered, as well as the criteria used for this.

It can be observed that both evaluation processes (DEA and CAPES) have advantages and disadvantages, and therefore are complementary. The findings suggest that further research should be carried out to develop more effective instruments to evaluate the performance of the programs in order to help plan strategically, as well as to advise funding agencies to appropriately distribute resources required by the institutions.

For a more accurate analysis of the performance of these programs, qualitative analyses should be carried out in order to complement the results found.

The variables were limited to 2 inputs and 10 outputs due to the availability of data in the Sucupira Platform and the CAPES website. The time period (2014) was also selected due to the availability of data.

For future work, other DEA models for tie-breaking among efficient DMUs are proposed. It is also recommended to add more years to calculate the efficiency to analyze its evolution. To do this, the Window Analysis tool is suggested in which multiple DMUs and multiple years can be used.

The aim of this study is to offer guidance to the CAPES evaluation process in order to contribute to the selection of factors/requirements in the assessment of Engineering III as quality and efficiency are expected to be simultaneous.

It is also worth noting that studies of performance improvements in graduate programs are important factors in technological progress, helping the country to lose the immature consensus in the national innovation system.

References

- [1] Faria, F. P.; Jannuzzi, P. M.; Silva, S. J. (2008). Eficiência dos gastos municipais em saúde e educação: uma investigação através da análise envoltória no estado do Rio de Janeiro, *Revista de Administração Pública*, 42(1), 155-177.
- [2] Farias, P. L. D. (2012). Comparações entre EJA e Ensino Regular, 40f, Trabalho de Graduação (Graduação) - Curso de Especialização em Educação de Jovens e Adultos e Privados de Liberdade, Universidade Federal do Rio Grande do Sul, Porto Alegre/RS.
- [3] Ruggiero, J. (2006). Measurement error, education production and Data Envelopment Analysis. *Economics of Education Review*, 25, 327-333.
- [4] Kashim, R.; Kasim, M.; Abd Rahman, R. A. (2015). Framework for Performance Measurement in University Using Extended Network Data Envelopment Analysis (DEA) Structures, Innovation and Analytics Conference and Exhibition (IACE 2015), 1691.
- [5] Johnes, J.; Yu, L. (2008). Measuring the research performance of Chinese higher education institutions using Data Envelopment Analysis, *China Economic Review*, 19, 679-696.
- [6] Goksen, Y.; Dogan, O.; Ozkarabacak, B. (2015). A Data Envelopment Analysis Application for Measuring Efficiency of University Departments, *Procedia Economics and Finance*, 19, 226-237.
- [7] Johnes, J. (2005). Data Envelopment Analysis and its application to the measurement of efficiency in higher education, *Economics of Education Review*, 25, 273-288.
- [8] Abbott, M.; Doucouliagos, C. (2003). The efficiency of Australian universities: a Data Envelopment Analysis, *Economics of Education Review*, 22(1), 89-97.
- [9] Gomes, E. G.; Mello, J. C. C. B.; Meza, L. A.; Lins, M. P. E. (2002). Análise Envoltória de Dados na Avaliação da Produtividade Científica de Programas de Pós-Graduação em Engenharia, Encontro Nacional De Engenharia de Produção (XXII ENEGEP), 22, 2002, Curitiba, PR.
- [10] Meza, L. A.; Gomes, E. G.; Neto, L. B.; Coelho, P. H. G. (2003). Avaliação do Ensino nos Cursos de Pós-Graduação em Engenharia: Um Enfoque Quantitativo de Avaliação em Conjunto, *Engevista*, 5(9), 41-49.
- [11] Kuah, C. T.; Wong, K. Y. (2011). Efficiency assessment of universities through Data Envelopment Analysis, *Procedia Computer Science*, 3, 499-506.
- [12] Pereira, D. S. (2011). Eficiência da produção técnica dos Cursos de Pós-graduação da UFC através de Análise Envoltória de Dados. 2011, 55p, Dissertação (Economia) - Pós-Graduação em Economia, Universidade Federal do Ceará, Fortaleza.
- [13] Rocha, D. T.; Duclós, L. C.; Citadin, M. W.; Silva, W. V. (2012). Avaliação da eficiência de programas de pós-graduação de uma universidade do sul do Brasil por meio do método DEA. *Unifamma, Maringá*, 11(1), 133-153.
- [14] Barbosa, S. G.; Wilhelm, V. E. (2009). Influência dos fatores sociais e econômicos no desempenho de escolas públicas, *Diálogos & Saberes, Mandaguari*, 5(1), 93-109.
- [15] Munoz, D. A. (2016). Assessing the research efficiency of higher education institutions in Chile: A data envelopment

analysis approach, *International Journal of Educational Management*, 30(6), 809-825.

[16] Barra, C.; Zotti, R. (2016). Measuring Efficiency in Higher Education: An Empirical Study Using a Bootstrapped Data Envelopment Analysis, *Journal of International Advances in Economic Research*, 22(1), 11-3.

[17] Torre, E. M.; Sagarra, M.; Agasist, T. (2016). Assessing organizations' efficiency adopting complementary perspectives: An empirical analysis through data envelopment analysis and multidimensional scaling, with an application to higher education, *International Series in Operations Research and Management Science*, 239, 145-166.

[18] Ramírez, M. A. J.; Martínez, P. A. C. (2015). An efficiency comparison between higher education institutions using the Data Envelopment Analysis model, 23rd International Conference for Production Research, ICPR 2015.

[19] Blidisel, R. G. (2013). Data envelopment analysis and the efficiency of Romanian public higher education, *Metalurgia International, Romênia*, 18(3), 221-223.

[20] Kabók, J.; Kis, T.; Csullog, M.; Lendák, L. (2013). Data envelopment analysis of higher education competitiveness indices in Europe, *Journal Acta Polytechnica Hungarica*, 10(3), 185-201.

[21] Maleki, G.; Klumpp, M.; Cuypers, M. (2012). Higher education productivity and quality modelling with data envelopment analysis methods, *ESM 2012 European Simulation and Modelling Conference: Modelling and Simulation 2012*, 231-233.

[22] Chen, J. K.; Chen, I. S. (2011). Inno-Qual efficiency of higher education: Empirical testing using data envelopment analysis, *Expert Systems with Applications*, 38(3), 1823-1834.

[23] Liu, C. Y. A.; Liu, W. H. (2010). Document Performance evaluation on private higher education using data envelopment analysis, *IIE Annual Conference and Expo 2010 Proceedings*.

[24] Bacs, Z.; Nagy, A.; Dajnoki, K.; Toth, R. (2010). using data envelopment analysis to compare the efficiency of higher education systems, 2nd International Conference on Education and New Learning Technologies (EDULEARN).

[25] Comes, C. A.; Rus, I.; Munteanu, A.; Nistor, P.; Tripon, A. (2010). Data Envelopment Analysis method in higher education, *Quality Management in Higher Education*, 2, 39-42.

[26] Zhou, C.; Wang, M. (2009). The evaluation research on higher education efficiency with data envelopment analysis (DEA), *Proceedings - International Conference on Management and Service Science*, MASS 2009.

[27] Xu, J. Z.; Li, Y. B. (2007). Evaluation of resource integration in higher education based on data envelopment analysis, *Harbin Gongcheng Daxue Xuebao/Journal of Harbin Engineering University*, 28(4), 469-473.

[28] Johnes, J. (2006a). Measuring efficiency: A comparison of multilevel modelling and data envelopment analysis in the context of higher education, *Bulletin of Economic Research*, 58(2), 75-104.

- [29] Salerno, C. (2006). Using data envelopment analysis to improve estimates of higher education institution's per-student education costs, *Education Economics*, 14(3), 281-295.
- [30] Johnes, J. (2006b). Measuring teaching efficiency in higher education: An application of data envelopment analysis to economics graduates from UK Universities 1993, *European Journal of Operational Research*, 174(1), 443-456.
- [31] Martín, E. (2006). Efficiency and quality in the current higher education context in Europe: An application of the data envelopment analysis methodology to performance assessment of departments within the University of Zaragoza, *Quality in Higher Education*, 12(1), 57-79.
- [32] Ng, Y. C., Li, S. K. (2000). Measuring the research performance of Chinese higher education institutions: An application of data envelopment analysis, *Education Economics*, 8(2), 139-156.
- [33] Breu, T. M.; Raab, R. L. (1994). Efficiency and perceived quality of the nation's "top 25" National Universities and National Liberal Arts Colleges: An application of data envelopment analysis to higher education, *Socio-Economic Planning Sciences*, 28(1), 33-45.
- [34] Esmaeili, Z.; Rezaeian, S. A. (2016). Evaluation of the performance of educational groups of Farhangian University, Province of Guilan, using data envelopment analysis and prioritization based on the AHP model, *Research Journal of Applied Sciences*, 11(4), 116-120.
- [35] Castro Lobo, M. S.; Rodrigues, H. C.; Gazzola Andre, E. C. (2016). Dynamic network data envelopment analysis for university hospitals evaluation, *Revista Saúde Pública*, 50(22).
- [36] Amariles, J. M.; Soto-mejia, J. A. (2015). Sensitivity analysis of the results of the management analysis model SUE (State University System) based on data envelopment analysis, *Ingenieria Y Competitividad*, 17(2), 53-64.
- [37] Sagarra, M.; Mar-Molinero, C.; Agasisti, T. (2015). Exploring the efficiency of Mexican universities: Integrating Data Envelopment Analysis and Multidimensional Scaling, Omega (United Kingdom)
- [38] Esfandnia, A.; Bayat, R.; Bayati, M.; Beygom Kazemi, S. (2015). An analysis of technical efficiency of Gorgan University of medical sciences using data envelopment analysis in year 2014, *International Journal of Pharmacy and Technology*, 7(2), 9060-9067.
- [39] Shetabi, H.; Mirbahari, S. Q. Nasiripour, A. A.; Kazemi, M.; Mohammadi, M. (2015). Evaluating technical efficiency of Kermanshah city universities by means of data envelopment analysis model. *Research Journal of Medical Sciences*, 9(3), 53-57.
- [40] Anindita, R.; Hilmiana. (2015). Combining multilevel modelling and data envelopment analysis in learning organization research at private universities in Indonesia, *International Journal of Applied Business and Economic Research*, 13(7), 6271-6293.
- [41] Askari, R.; Farzianpour, F.; Goudarzi, R.; Shafii, M.; Sojaei, S. (2014). Efficiency evaluation of hospitals affiliated with Yazd University of Medical Sciences using quantitative approach of Data Envelopment Analysis in the year 2001 to 2011, *Pensee*, 76(5), 416-425.
- [42] Rosenmayer, T. (2014). Using Data Envelopment Analysis: a Case of

Universities, Review of Economic Perspectives, 14(1), 34-54.

[43] Nasiripour, A. A.; Toloie-Ashlaghy, A.; Tabibi, S. J.; Maleki, M. R.; Gorji, H. A. (2014). Investigating the financial performance of universities of medical science and health services in iran, using data envelopment analysis, Iranian Journal of Public Health, 43(1), 93-99.

[44] Kubák, M.; Bacik, R.; Szabo, Z. K.; Bartko, D. (2014). The efficiency of Slovak Universities: A data envelopment analysis, Journal of Applied Economic Sciences, 9(4), 673-686.

[45] Pranesh, R. V.; Rajan, J.; Navas, K. B. (2013). Evaluating the performance of state university, national important institute and private deemed universities in Chennai (India) by using data envelopment analysis. Engineering and Computer Science, 1, 580-583.

[46] Jiang, T.; Wu, X. (2013). Study on Scientific and Technology Innovation Efficiency of 985 Project Universities Based on Factor Analysis and Data Envelopment Analysis, 3rd International Conference on Education and Education Management, 29, 407-412.

[47] Selim, S.; Bursalioglu, S. A. (2013). Analysis of the Determinants of Universities Efficiency in Turkey: Application of the Data Envelopment Analysis and Panel Tobit Model, Procedia Social and Behavioral Sciences, 89, 895-900.

[48] Ramírez, P. E.; Alfaro, J. L. (2013). Evaluación de la Eficiencia de las Universidades pertenecientes al Consejo de Rectores de las Universidades Chilenas: Resultados de un Análisis Envolvente de Datos. Formación Universitaria, 6(3), 31-38.

[49] Ardakani, J. S.; Delavar K. A.; Sh, A. K. (2013). Evaluation of performance of Elmi-Karbordi Universities through Data Envelopment Analysis method, Life Science Journal, 10(3), 59-66.

[50] Kiakojoori, D.; Aghajani, H.; Roudgarnezhad, F.; Alipour, H. K. (2011). Performance appraisal of Islamic Azad University branches of Mazandaran province using data envelopment analysis, Australian Journal of Basic and Applied Sciences, 5(12), 840-848.

[51] Andres, L. J.; Arturo, Q. G.; Manuel B. J. (2011). Development of Model for Data Envelopment Analysis with nonparametric Integer Programming for the Analysis of Efficiency and Productivity of Universities Mexican State versus Private, International Conference on Sociality and Economics Development, 10, 194-198.

[52] Inoue, K.; Gejima, R.; Aoki, S. (2010). Data Envelopment Analysis for evaluating Japanese universities, Proceedings of the 15th International Symposium on Artificial Life and Robotics, AROB 15th'10, 110-113.

[53] Din, M. A.; Cretan, G. C. (2010). Data envelopment analysis for the efficiency analysis in a cross-university comparison, International Conference on Applied Computer Science – Proceedings, 441-447.

[54] Liu, X.; Yu, J. Wang, Y. (2010). Study on the Evaluation of University's Competitiveness Based on Data Envelopment Analysis, International Conference on Information Technology and Industrial Engineering, p.303-307.

[55] Rayeni, M. M.; Saljooghi, F. H. (2010). Network Data Envelopment Analysis Model for Estimating Efficiency

and Productivity in Universities. *Journal of Computer Science*, 6(11), 1252-1257.

[56] Ramon, N.; Ruiz, J. L.; Sirvent, I. (2010). Using data envelopment analysis to assess effectiveness of the processes at the university with performance indicators of quality, *International Journal of Operations and Quantitative Management*, 16(1), 87-109.

[57] Li, Z. (2010). Empirical Research on Science & Technology Innovation Capacity of Universities Based on Data Envelopment Analysis, 7th International Conference on Innovation and Management, 156-160.

[58] Saber-Mahani, A.; Goodarzi, G. H.; Barouni, M.; Khakian, M. (2010). Estimation of technical efficiency of general hospitals of Kerman University of Medical Sciences by Data Envelopment Analysis (DEA) method in 2007, *Journal of Kerman University of Medical Sciences*, 17(1), 59-67.

[59] Wang, X. M.; Chong, G. (2009). Evaluation of university creative talent cultivation based on modified data envelopment analysis model, *Proceedings 2009 International Forum on Information Technology and Applications, IFITA 2009*, 1, 204-208.

[60] Wu, C.; Zhang, W. (2009). The possibility and boundary of applying Application of Data Envelopment Analysis in the Performance Evaluation of University Physical Education in Beijing, 2nd International Conference on Value Engineering and Value Management, 427-433.

[61] Chen Y.; Li Chen. (2009). The Research on the Application of Data Envelopment Analysis in the Evaluation of Colleges' and Universities' Scientific

Research Activities in Liaoning Province, *International Conference of Management Science and Information*, 53-57.

[62] Duan, X.; Deng, H.; Corbit, B. (2008a). Evaluating the efficiency of the Australian universities using data envelopment analysis, *Intech'08 - Proceedings of the 9th International Conference on Intelligent Technologies*, 175-181.

[63] Duan, X.; Deng, H.; Corbit, B. (2008b). The impacts of government policies on the efficiency of Australian universities: A multi-period Data Envelopment Analysis, *Proceedings - 2008 International Conference on Computational Intelligence and Security, CIS*, 1, 522-527.

[64] Duan, Y. R.; Huo, J. Z. (2007). Evaluation on the performance of scientific research in universities based on data envelopment analysis, *Shanghai Jiaotong Daxue Xuebao/Journal of Shanghai Jiaotong University*, 41(7), 1074-1077.

[65] Agasisti, T.; Dal Bianco, A. (2006). Data envelopment analysis to the Italian university system: Theoretical issues and policy implications, *International Journal of Business Performance Management*, 8(4), 344-367.

[66] Chuang, M. (2005). Using data envelopment analysis to measure technical universities managerial performance in Taiwan, 2005 *Proceedings - 11th ISSAT International Conference on Reliability and Quality in Design*, 184-188.

[67] Reichmann, G (2004). Measuring university library efficiency using data envelopment analysis, *libri*, 54(2), 136-146.

- [68] Flegg, A. T.; Allen, D.O.; Field, K.; Thurlow, T. W. (2004). Measuring the efficiency of British universities: A multi-period data envelopment analysis, *Education Economics*, 12(3), 231-249.
- [69] Taylor, B.; Harris, G. (2004). Relative efficiency among South African universities: A data envelopment analysis. *Higher Education*, 47, 73–89.
- [70] Ferrari, G.; Laureti, T. (2004). Evaluation of university graduates technical efficiency using data envelopment analysis combined with multiple correspondence analysis: the case of the university of Florence, 12th International Conference Quantitative Methods in Economics: Multiple Criteria Decision Making, 31-41.
- [71] Dyson, R. G.; Podinovski, V. V.; Shale, E. A. (2001). Data envelopment analysis at the European Summer Institute XVI University of Warwick, Coventry, UK, 16-26 August 1998, *European Journal of Operational Research*, 132(2), 243-244.
- [72] Avkiran, N. K. (2001). Investigating technical and scale efficiencies of Australian universities through data envelopment analysis, *Socio-Economic Planning Sciences*, 35(1), 57-80.
- [73] Kao, C.; Liu, S. T. (2000). Data envelopment analysis with missing data: An application to university libraries in Taiwan, *Journal of the Operational Research Society*, 51(8), 897-905.
- [74] Hanke, M.; Leopoldseeder, T. (1998). Comparing the efficiency of Austrian universities a data envelopment analysis application, *Tertiary Education and Management*, 4(3), 191-197.
- [75] Sarrico, C. S.; Hogan, S. M.; Dyson, R. G.; Athanassopoulos, A. D. (1997). Data envelopment analysis and university selection. *Journal of the Operational Research Society*, 48(12), 1163-1177.
- [76] Aoki, S.; Inoue, K.; Gejima, R. Data envelopment analysis for evaluating Japanese universities, *Artif Life Robotics*, v,15, n.02, p,165–170, 2010.
- [77] Jurado, J. M. D. Avaliação de um programa de pós-graduação em engenharia mecânica visando fornecer subsídios para seu planejamento e controle contínuo utilizando a ferramenta Quality Function Deployment, 2006, 89p, Dissertação (Mestrado e Engenharia) - Departamento de Engenharia Mecânica, Escola Politécnica da Universidade de São Paulo, São Paulo, 2006.
- [78] Leite, D. Sistemas de Avaliação das Instituições de Ensino Superior no Brasil. In: SOARES, Maria Suzana Arrosa (Coord.). *A educação superior no Brasil*. Brasília: CAPES, p. 87-106, 2002.
- [79] Córdoba, R. A. A Brisa dos Anos Cinquenta: a origem da Capes. INFOCAPES: Boletim informativo CAPES, Brasília, DF, v.4, n.2, p. 9-20, 1996.
- [80] Gatti, B. Reflexões sobre o desafio da Pós-graduação: novas perspectivas sociais, conhecimento e poder. In: NAGAMINE, José M. (Org.). *Gestão acadêmica: desafios e perspectivas*. São Paulo: EDUC, p. 162-171, 2000.
- [81] Moreira, N. P.; Cunha, N. R. S.; Ferreira, M. A. M.; Silveira, S. F. R. (2011). Fatores determinantes da eficiência dos programas de pós-graduação acadêmicos em administração, contabilidade e turismo. *Avaliação (Campinas; Sorocaba)*, São Paulo, 16(1), 201-230.
- [82] Ferreira, C. M. C.; Gomes, A. P. (2009). Introdução à análise envoltória de

dados: teoria, modelos e aplicações, Viçosa: Editora UFV, 389.

[83] Pereira, M. F. (1995). Mensuramento da Eficiência Multidimensional Utilizando Análise de Envolvimento de Dados: Revisão da Teoria e Aplicações. 1995, Dissertação (Mestrado em Engenharia de Produção), Programa de Pós-Graduação em Engenharia de Produção da Universidade Federal de Santa Catarina, Florianópolis.

[84] Lins, M. P. E.; Meza, L. A. (2000). Análise Envoltória de Dados e Perspectivas de Integração no ambiente de Apoio à Decisão, Rio de Janeiro: COPPE / UFRJ.

[85] Vasconcelos, V. A.; Canen, A. G.; Lins, M. P. E. (2006). Identificando as melhores práticas operacionais através da associação Benchmarking - DEA: o caso das refinarias de petróleo. Pesquisa Operacional, 26(1), 51-67.

[86] kanesiro, J. C. (2008). Desempenho Econômico-Financeiro e Análise Envoltória de Dados (DEA): um estudo em meios de hospedagem no Brasil, 2008, 155p, Dissertação (Mestrado em Turismo e Hotelaria) - Centro de Educação Superior II, Universidade do Vale do Itajaí, Balneário Camboriú.

[87] Carlucci, F. V. (2012). Aplicação da Análise Envoltória de Dados (DEA) para avaliação do impacto das variáveis tamanho e localização na eficiência operacional de usinas de cana-de-açúcar na produção de açúcar e etanol no Brasil, 2012, 102p, Dissertação (Mestrado em Ciências) - Pós Graduação em Administração de Organizações da Faculdade de Economia, Administração e Contabilidade de Ribeirão Preto, Universidade de São Paulo, Ribeirão Preto.

[88] Nakano, D. (2010). Métodos de Pesquisa Adotados na Engenharia de Produção e Gestão de Operações, In: MIGUEL, P, A, C, (org.), Metodologia de pesquisa em engenharia de produção e gestão de operações, Rio de Janeiro: Elsevier, 63-72.

